4. End User Access Service

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs.

4.1 <u>General Description</u>

End User Access provides for the use of an End User Common Line (EUCL).

4.2 <u>Limitations</u>

(A) <u>Exclusions</u>

Telephone number detail billing, directory listings and intercept arrangements are not included with End User Access.

(B) Lifeline Service

The Federal Lifeline Service program is designed to provide a credit to monthly end user access charges for qualifying low income residential subscribers. When a carrier is designated as an eligible telecommunications carrier for Lifeline Service and when an eligible residential end user qualifies for Lifeline Service in association with local residential exchange service of that carrier, the EUCL Residence rate as set forth in 17.1.2(A) following is waived.

4.3 <u>Undertaking of the Telephone Company</u>

The Telephone Company will provide End User Access at rates and charges as set forth in 17.1.2 as follows:

- Use of an EUCL for interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.
- The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access charges.

4. End User Access Service (Cont'd)

4.4 <u>Obligations of Radio Common Carriers</u>

When the end user is a Radio Common Carrier (RCC) or provider of paging service, such end users shall designate whether the local exchange service they are provided by the Telephone Comp any is used as an access line for RCC or paging services, or used as an administrative line.

4.5 Payment Arrangements and Credit Allowances

4.5.1 Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local exchange service.

4.5.2 Cancellation of Orders

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

4.5.3 <u>Changes to Orders</u>

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

4.5.4 <u>Allowance for Interruptions</u>

When there is an interruption to an EUCL, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in 2.4.4 preceding.

4.5.5 Temporary Suspension of Service

When an end user temporarily suspends its local exchange service which is associated with EUCL, one-half of the EUCL per month charge will be temporarily suspended for the time period the local exchange service is suspended.

4. <u>End User Access Service</u> (Cont'd)

4.6 <u>Rate Regulations</u>

4.6.1 Who Is Billed

EUCL per month charges will be billed to the end user of the associated Local Exchange Service.

4.6.2 <u>Multiparty Service</u>

The EUCL charge for each multiparty subscriber shall be assessed as if the subscriber had subscribed to single-party service.

4.6.3 <u>Pay Telephone Service</u>

The EUCL-Multiline Business rate will be assessed when a Payphone Service Provider obtains an exchange service line for the purposes of offering pay telephone service.

4.6.4 Business Services

(A) <u>Single Line Service</u>

When an end user is provided a single local business exchange service in a state, multiparty and centrex services included, and when the local business exchange service is provided under the general and/or local exchange or centrex service tariffs, the EUCL Single Line Business - Individual line or trunk rate as set forth in 17.1.2(B) following, applies to each such business individual line or trunk. In the case of multiparty service, each party is deemed to be a user of an EUCL.

- 4. <u>End User Access Service</u> (Cont'd)
 - 4.6 <u>Rate Regulations</u> (Cont'd)
 - 4.6.4 <u>Business Services</u> (Cont'd)
 - (B) <u>Multiline Service</u>

When an end user is provided more than one local business exchange service in a state by the same Telephone Company, pay telephone, multiparty and centrex services included, and when the local exchange service is provided under the general and/or local exchange or centrex service tariffs, the EUCL-Multiline Business - Individual line or trunk rate as set forth in 17.1.2(C) following, applies to each such Multiline Business individual line or trunk. In the case of multiparty service, each party is deemed to be a user of an EUCL.

- 4. <u>End User Access Service</u> (Cont'd)
 - 4.6 <u>Rate Regulations</u> (Cont'd)
 - 4.6.4 <u>Business Services</u> (Cont'd)
 - (C) <u>Centrex CO and Centrex CO-like Services</u>

Business or residence single line or multiline usage for Centrex CO and Centrex CO-like services is determined as set forth in 4.6.4 (A) and (B) preceding.

Centrex CO or CO-like service provided to a college, university or school may serve both the college, university or school offices and the student or faculty dormitory (residential) quarters. When provided to residential quarters, the residential portion of the service is commonly known as dormitory service. Residential charges will apply to lines to the student or faculty dormitory (residential) quarters as set forth in 17.1.2(A) following. Business charges for lines to the university, college or school offices will apply as set forth in 17.1.2(C) following. Charges shall be based on the number of residence and business lines reported to the Telephone Company by the end user.

4. <u>End User Access Service</u> (Cont'd)

4.6 <u>Rate Regulations</u> (Cont'd)

4.6.5 Radio Common Carriers

For each local exchange service used only as a path for the transmission of Radio Common Carrier (RCC) traffic between the Telephone Company serving wire center and the RCC's radio equipment, End User Access Charges do not apply. End User Access Charges will apply to the Radio Common Carrier's local exchange service used for administrative purposes. This shall also include those Radio Common Carriers providing maritime service under Part 80 of the FCC Rules and Regulations.

A Radio Common Carrier is described as a common carrier engaged in the provision of Public Mobile Service, as defined in Part 22 of the FCC Rules and Regulations which is not also in the business of providing landline local exchange telephone service.

4.6.6 Remote Call Forwarding

For each local exchange service provided as Remote Call Forwarding (RCF) residential or business service, under the general and/or local exchange service tariffs, End User Access Charges do not apply.

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- 4. <u>End User Access Service</u> (Cont'd)
 - 4.6 <u>Rate Regulations</u> (Cont'd)
 - 4.6.7 <u>Residence Services</u>
 - (A) <u>Single Line and Multiline Service</u>

When an end user is provided local residence exchange service(s) in a state, multiparty and Centrex services included, and when the local residence exchange or centrex service is provided under the general and/or local exchange or Centrex service tariffs, the EUCL Residence - Individual line or trunk rate as set forth in 17.1.2(A) following, applies to each such local residence exchange trunk. In the case of multiparty service each party is deemed to be a user of an EUCL.